

Kitsiso ya Kafa Molaong

KITSISO YA GO FUDUSWA GA KAROLO NNGWE YA KGWEBO YA INSHORENSE YA LION OF AFRICA LIFE ASSURANCE COMPANY LIMITED E FUDUSETSWA GO EMERALDLIFE PROPRIETARY LIMITED TUMALANONG LE KAROLO 50 YA MOLAO O O LAOLANG TSAMAISO YA DIINSHORENSE

Ke boikaelelo jwa Lion of Africa Life Assurance Company Limited (nomoro ikwadiso 1942/015587/06) ("**Lion Life**") go fudusetsa karolo ya kgwebo ya inshoreense go Emerald Life Proprietary Limited (nomoro ikwadiso: 2016/534835/07) ("**Emerald Life**") tumalanong le karolo 50 ya Molao wa Diinshoreense wa bo 18 wa 2017 ("**Molao**") ("**Phuduso e e Tshitshinngwang**").

Dipholisi tse di angwang ke Phuduso e e Tshitshinngwang di na le:

1. Dipholisi tse amiwang ke Phetisetso e e Atlhamilweng di akaretsa: Dikgolo tse di 100% tsa dipholisi tsa inshoreense ya phitlho tse di kwadilweng ke Lion Life, mme di abiwa le go laolwa ke Emerald Life, mo maemo a go neng go duelwa diprimiyamo ka mokgwa wa go kgaolwa madi a sele, e seng go kgaolwa madi a tswang mo thusong ya loago go ya ka molaotheo 29(1) wa melao e e phasalatsweng ka fa tlase ga Molao wa Thuso ya Loago wa 2004, mme
2. 50% ya dipholisi tsa inshoreense ya phitlho tse di dumalanweng magareng ga Lion Life le Emerald Life, tse di tsamaisiwang ke Lion Life, mme di tsamaisiwa ke Emerald Life tse diporimiamo tsa tsone di duelwang ka gore madi a tsone a gogwe mo mading a disusa tsa ga goromente tumalanong le molao wa 29(1) wa melao e e phasaladitsweng mo tlase ga Molao wa Dithuso Tsa Katlatleloloago (Social Assistance Act), wa 2004,

e fa e kopane e bidiwang "**Dipholisi Tsa Phuduso**"

Dipholisi tse di Fudusiwang di tla fudusetswa go Emerald Life go ya ka tumalano e e dirilweng ya go fudusiwa ga kgwebo, tumalano e e dirilweng magareng ga Lion Life le Emerald Life ("**Tumalanon**").

Botlhe ba ba nang le dipholisi Emerald Life le/kgotsa Lion Life e tla ikgolaganya le bone ka di-SMS. Fa o na le dipotso dingwe ka Phuduso e e Tshitshinngwang, tsweetswee ikgolaganye le:

- Lephata le le tlamelang ka thuso la Emerald Life: 0861 666 333; kgotsa
- Lephata le le tlamelang ka thuso la Lion Life: 021 461 8233.

E re ka Phuduso e e Tshitshinngwang e ama go fuduswa ga Dipholisi go tswa go Lion Life di fudusetswa go Emerald Life kwa ntle ga tumalano ya beng ba dipholisi, go ya ka Molao ono go tshwanetse ga nna le tsamaiso e e latelwang e e gagametseng, e e akaretsang, gareng ga tse dingwe, gore Phuduso e e Tshitshinngwang eno e amogelwe ke ba Prudential Authority.

Ka bonako fela fa Prudential Authority e se na go ntsha tumelelo ya go diragadiwa ga Phuduso eno e e Tshitshinngwang, e tla nna maikarabelo a Emerald Life jaanong go diragatsa maitlamo otlhe a a dirilweng ke Lion Life a a amanang le Dipholisi tse di Fudusiwang.

Dintlha malebana le Phuduso e e Tshitshinngwang di mo Tumalanong eno. Tumalano eno e dira fa maemo mangwe a ka diragadiwa, ao mangwe a one e leng gore Prudential Authority e tshwanetse go amogela Phuduso e e Tshitshinngwang.

Dikhopi tsa Tumalano le ditokumente tse dingwe tse di maleba le Phuduso e e Tshitshinngwang di tla kgona go bonwa go simolola ka Go simolola ka 27 Motshiganong 2026 go fitlha ka 17 Phukwi 2026 kwa ntle ga boLamatlhatso, boSontaga le Malatsi a Boikhutso ("**Paka ya Tlhatlhobo**") kwa:

- ntlongkgolo ya Lion Life (Office 16th Floor, the Golden Acre Adderley Street, Cape Town 8001); le
- makaleng otlhe a Emerald Life.

Leina la lekala	Aterese
Head Office	86 Edward Street, Sterling Place, Bellville, 7530
Bellville	1 st Floor Nobel Park Shopping Centre, c/o Du Toit & Old Paarl Road, Bellville, 7530
Bloemfontein	No. 1 Arboretum Avenue, Westdene, Bloemfontein, 9301
Butterworth	24 Scanlen Street, Office No. 4, Butterworth, 4960
Centurion	63 Jean Ave, Doringkloof, Centurion, 0157
Durban	13 Brand Road, Suit 6, 2 nd Floor,

Leina la lekala	Aterese
	Glenwood, Durban, 4001
East London	57 Western Avenue, Unit A, Vincent, East London, 5247
George	142 Merriman Street, George, 6529
Giyani	193 Church Street, 16 Gimbo Complex, Giyani E, 0826
Gqeberha	180 Cape Road, Mill Park, Gqeberha, 6001
Johannesburg	Shop 174, Maponya Mall, 2127 Chris Hani Road, Klipspruit Ext 5, Soweto, 1837
Kimberley	No 2 Dalham Road Kimberley 8301
Klerksdorp	1 st Floor, Jacobs Building, c/o Siddle & Boom Street, Klerksdorp 2571
Kokstad	Shop 2, 74 Hope Street, Kokstad 4700
Komani	79 Livingstone Road, Top Town, Komani, 5319
Kwanobuhle	Shop 42A Kwanobuhle Shopping Centre, c/o Mtanzima & Bereng Road, Kwanobuhle, Uitenhage, 6242
Mahikeng	Suites 1,2,3, 69 Carington Street, Mahikeng, 2745
Makhanda	17 Spring Street, Makhanda, 6139
Mbombela (Nelspruit)	Unit 3A, 21 Van Rensburg Street, Sonheuwel, Mbombela, 1201
Mthatha	Unit 2, 26 Sprigg Street, Mthatha 5100
Polokwane	Office 3, 98 Marshall Street, Polokwane,

Leina la lekala	Aterese
	0699
Vredenburg	Unit B, 7 Velddrif Road Vredenburg 7380
Worcester	28 Porter Street, Worcester 6850

Motho lefa e le ofe yo o nang le kgatlhego mo kgannyeng eno a ka nna a romelela Prudential Authority kgotsa o romelele Financial Sector Conduct Authority ka imeile go Section50@fsca.co.za ditshitshinyo tsa gagwe ka Phuduso eno e Tshitshinngwang, a dire jalo ka Paka ya Tlhatlhobo. Ditshitshinyo di tshwanetse go fitlha go Prudential Authority kgotsa o romelele Financial Sector Conduct Authority ka imeile go Section50@fsca.co.za pele ga letlha la 17 Phukwi 2026.

Tsweetswee romela dipotso tsotlhe go Emerald Life ka imeile go info@emerald.life.co.za le/kgotsa Lion Life ka imeile go transfer@lionlife.co.za go seng jalo o ka ikgolaganya le mafelo a a tlamelang ka thuso a a umakilweng fa godimo.

Kgotsa re kopa gore o romelele Prudential Authority dipotso tsa gago ka imeile go SARB-PA@resbank.co.za kgotsa o romelele Financial Sector Conduct Authority ka imeile go Section50@fsca.co.za.